

Michael Randol, Medicaid Director

# Medical Assistance Advisory Council (MAAC)

# Executive Committee Summary of Meeting Minutes April 9, 2019

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol – present
Dennis Tibben – <b>present</b>	Julie Lovelady -
Dan Royer – present* Erin Cubit	Liz Matney - present
Shelly Chandler – present	Kevin Kirkpatrick – present
Cindy Baddeloo – present	Lindsay Paulson –
Casey Ficek –	Sean Bagniewski –
Lori Allen – <b>present</b>	Michael Kitzman - present
Marsha Fisher – <b>present</b>	Adrian Olivares - present
Thomas Broeker – <b>present</b>	Marissa Eyanson -
Marcie Strouse – <b>present</b>	

### Call to Order and Roll Call

Gerd called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

# <u>Approval of the Executive Committee Meeting Minutes of February 19, 2019 and March 5, 2019</u>

A vote was taken to approve the February 19, 2019, and March 5, 2019, meeting minutes and the meeting minutes were approved.

# **Dental Quality Strategy and IA Health Link Quality Strategy**

Liz Matney introduced two reports relating to Quality Assurance: the Iowa Medicaid Enterprise (IME) Bureau of Managed Care Quality Plan 2019, and the IME Dental Pre-Ambulatory Health plan Quality Assurance System 2019. Liz asked that Executive Committee members provide any edits or comments they may have on these reports ahead of the next Full Council meeting on May 7, 2019. It was determined that Executive Committee members would provide comments no later than April 30, 2019.

# **Full Council Attendance**

Gerd discussed the actions that he and Jason Haglund have taken to address the attendance of Full Council meetings. They have identified 30 organizations that have attended three or fewer meetings in the last two years. Of these 30 organizations, one, Iowa Adult Day Services Association, has ceased to exist. Gerd also noted that the organization ARC of Iowa had been included in this list, but they had been sending Paula Connoly as a representative. In the last two years Paula's attendance had been noted only once, even though it is generally agreed that she has been regularly attending the Full Council meetings. Gerd stated that going forward he will change how he calls the roll: he will call the roll by organization name. Gerd and Jason sent letters to the remaining 28 organizations notifying them of their lack of attendance.

## **Medicaid Director's Update**

Mike began his update by focusing on the progress Iowa Total Care has made in their onboarding process. Iowa Total Care has several job fairs in coming weeks and are actively hiring staff. IME staff and Iowa Total Care staff meet daily, and IME leadership meets weekly with Iowa Total Care leadership. Iowa Total Care is actively reaching out to providers to add to their network, and is updating their provider list on their website daily. Mike stated that he believes Iowa Total Care is on track to be ready for the July 1, 2019 opening date.

Mike then addressed UnitedHealthcare's recently announced plan to withdraw from the Iowa Medicaid managed care program. The IME's first concern is the transition of especially vulnerable Medicaid members to a new Managed Care Organization (MCO) without interruption of services. The IME is working out details of the transition with the three MCO's. Mike has proposed a transition plan for Case Managers. Should a Case Manager currently working for UnitedHealthcare be hired at another MCO: they will continue to work at UnitedHealthcare until the exit date, but will be given time to train and onboard at their new MCO. This way Case Managers will be able to start operations immediately upon the exit of UnitedHealthcare and the transition of their members to a new MCO. The IME has the goal of having Case Manager information available to its call center representatives so that members and providers calling in will know where their Case Manager will be working.

Mike discussed the current plan for transitioning members away from UnitedHealthcare. Medicaid was already in the process of redistributing membership equitably between the three MCOs some members were already moving away from UnitedHealthcare. If a member was reassigned away from Amerigroup that member will remain with Amerigroup, unless they chose to move to Iowa Total Care. Members that were assigned to UnitedHealthcare as part of the original redistribution will be randomly, and equitably, assigned to Amerigroup and Iowa Total Care. Tests of the system indicate this will be accomplished equitably. IME is planning on sending out letters regarding the transition of membership away from UnitedHealthcare the first week of May. UnitedHealthcare has stated publically that their exit date will be no later than September 30, 2019. Mike stated that the Medicaid program has a goal of having UnitedHealthcare exit no later than June 30, 2019.

# **Open Discussion**

Gerd began the open discussion by asking Mike about any bills currently before the legislature which may have some impact on Medicaid. There is some language reflecting recently proposed work requirements for Medicaid, and some language relative to the exit of UnitedHealthcare from Medicaid, centering on payment of provider claims. There is also a bill removing the prior authorizations for Smoking Cessation. Mike stated there is some language around increasing the number of Nursing Homes in the state. Mike also noted the recent Supreme Court ruling allowing Medicaid funds to be used for gender reassignment surgery: he stated the number of individuals awaiting this reassignment surgery at the University of Iowa hospital is in the hundreds.

Lori Allen then asked for clarification about how the UnitedHealthcare exit would affect members. As Medicaid was already in the process of redistributing membership, some members were already going to the right places. The only members that will be affected are those that were assigned to UnitedHealthcare. These members were either assigned as a part of the redistribution or chose to stay with UnitedHealthcare. They will be split randomly, and equitably, by the redistribution algorithm. Additionally, any members moved away from Amerigroup will remain with Amerigroup.

### **Adjournment**

Meeting adjourned at 3:55 P.M.

Submitted by, Mike Kitzman Recording Secretary mk